Brussels Airport - Cookie policy

What are cookies?

Cookies are small data items that we save in your browser or on the hard drive of your computer. That way we can remember your preferences when using our website.

Brussels Airport Company uses so-called functional cookies, which improve the use of the website for you as a visitor and non-functional cookies are used to collect statistics of our visitors, in order to improve our website in the future.

Unless you have adjusted your browser settings so that it will refuse cookies, our system will place cookies as soon as you visit our website.

Usage of cookies

Brussels Airport Company only processes data that are automatically collected through the usage of the website such as IP address, operating system, the type of browsers you are using, the number of times you visited the website and the pages you visited. Brussels Airport Company uses cookies to collect this personal data when you visit the website.

Our website uses cookies and similar technologies to differentiate your usage preferences from that of other users of our website. This helps us to provide you with a better user experience when you visit our website and also allows us to optimize our website.

However, cookies and similar technologies do not allow for systematic data collection by means of which the users of our website could be identified. They only help us to improve the user experience, increase the security, enhance the operation of our website, understand the interests of our users, measure the effectiveness of the content of our website, identify and solve problems and help with defining the marketing purposes. We may also use cookies for other purposes such as the commercialization of our company.

Pursuant to the legislation in force, all websites aimed at certain parts of the European Union are required to seek your consent for the use or storage of cookies and similar technologies on your computers or mobile devices. This cookie policy gives you clear and complete information about the cookies we use and their purpose.

How to disable cookies?

You can check the use of cookies through your browser settings and other tools. You can configure your browser to disable, reset or block the use of cookies or similar technologies. However, it is possible that without the use of cookies, our website will not work properly. Certain graphic elements or applications/features on the website may not work as well as they would with cookies enabled

The links below provide more information about disabling cookies per browser:

- Internet Explorer:
  http://Windows.Microsoft.com/nl-nl/Windows7/Block-Enable-or-Allow-cookies ;
- Google Chrome:
  http://support.Google.com/Chrome/bin/answer.py?hl=nl&answer=95647 ;

- Firefox:
  http://support.mozilla.org/nl/KB/cookies-in-en-uitschakelen-websites-voorkeuren?redirectlocale=nl&redirectslug=cookies+in-+en+uitschakelen ;
- Safari:
  https://support.apple.com/kb/index?q=cookies&src=globalnav_support&type=organic&page=search&locale=en_GB .

Types of cookies

Temporary cookies

Temporary cookies are temporarily stored in your browser or application. As soon as you close your browser or the application, such cookies will be deleted.

Permanent cookies

Permanent cookies remain on your computer or mobile device, even if you close the browser or the application, and make it possible to recognize you during subsequent visits to the website or application. Permanent cookies remain on your device until their end date is reached, until a new cookie is installed or until you delete them in the settings of your browser, application or mobile device.

Owner of the cookie(s)

First-party cookie

First-party cookies are cookies that are managed by Brussels Airport Company and are specific for the visited or used online service/website.

Third-party cookie

Third party cookies are cookies that are managed and placed by a third party. This happens during your visit or use of the website. Third party cookies enable that certain information is sent to third parties by your visit to our website. Third parties collect this data so that they can understand and improve the functioning of our website. For more information about the use of cookies by third parties, we refer you to the website of the relevant third party, as they will use cookies in accordance with their own cookie policy. It is important to note that the policy of such third party can differ from our policy.

Why cookies?

Necessary cookies

Necessary or essential cookies are cookies that are necessary for the operation of the website. It is therefore advised not to disable these cookies.

Functional cookies

These are cookies that ensure the website functions properly. Examples for which these cookies can be used:
- Remembering your login details;
- Ensuring the security of your login details;
- Ensuring the uniformity of the layout of the website.

Performance & analytical cookies

On the basis of these cookies, information is collected about the way visitors use our website. This is done with the intention to improve the content of our websites, to further adapt it to the wishes of the visitors and to increase the usability of our website. For example, the usage of Google Analytics or Hotjar.

Social media cookies

Our website can implement so-called embedded elements of other third parties, such as YouTube, Twitter and Google Analytics. These are used to integrate social media into the website through plug-ins.

Other cookies

These are cookies that do not belong to one of the above categories of cookies. An example of other cookies are cookies that can be used to perform a web analysis for the optimization of the website.

Specific cookies used on buymyloungepass.brusselsairport.be/en

Type of Cookie	Cookie name
Necessary	laravel_session
Necessary	XSRF-TOKEN
Necessary	CookieControl
Analytics	_hjid (Hotjar)
Analytics	_hjIncludedInSample (Hotjar)
Analytics	_ga (Google Analytics)
Analytics	_gid (Google Analytics)

Last updated: 20/08/2019